



保固

FSA 全球保固 2008

按照在 1999 年 5 月 25 日歐洲會議對出售消費品和相關的保證的若干事宜的法則 1999/44/EC, FSA 保固 FSA, Gravity, Vision Tech 與 RPM 產品無材料與製品缺陷。除以下所述情況外從購買日起保證 2 年, 但保固不可轉移只適用於原始購買產品。若你產品包裝內附之保固說明書與網站 www.fullspeedahead.com 不同時, 以 www.fullspeedahead.com 上之保固說明書為有效。FSA 在歐洲同盟會員國, 美國或客戶本國國家法條件下致力盡到滿意消費者的保固。

2 年保固之例外

車頭碗組: Orbit Xtreme 與 Orbit Xtreme Pro 車頭碗組保證產品無材料與製成品缺陷, 從購買日起保證 10 年。

- 購買曾被使用過的任何 FSA, Gravity, Vision Tech 與 RPM 產品, 或經由非授權之經銷商(網路拍賣或其他), 批發商, 產品不受保固。
- FSA, Gravity, Vision Tech, 與 RPM 產品被變更, 忽略或不良維護。
- FSA, Gravity, Vision Tech, 與 RPM 產品購自二手貨, 非原廠包裝。
- FSA, Gravity, Vision Tech, 與 RPM 產品於運送過程中損壞。
- FSA, Gravity, Vision Tech, 與 RPM 產品被用於競賽, 特技表演, 或營利性質的使用。包括由於使用與濫用產品於沙中跳躍, 試車, 街道或公園, 下坡與自由騎造成產品組件彎曲或斷裂。
- FSA, Gravity, Vision Tech, 與 RPM 產品未依 FSA 建議而不當安裝, 維護, 或修理。
- FSA, Gravity, Vision Tech, 與 RPM 產品非材料與製品缺陷而是使用者缺乏技巧, 反應能力與經驗造成之產品損壞。
- FSA, Gravity, Vision Tech, 與 RPM 產品之表面與美觀不在本保固
- 產品之正常磨損。零件不到 2 年視使用狀況, 方式與其他情況可能有磨損現象。包含產品已到正常使用壽命期。

軸承: 軸承因為污染, 錯誤使用, 不當或缺乏維護造成損壞, 則不在本保固內; 即使損壞發生在購買日起 2 年有效保固期限內。

把手: 本保固不含因使用副把與夾式把手造成把手彎曲變形或損壞。把手依使用狀況, 方式與其他情況影響有效使用壽命少於 2 年。自行車主應定期檢查把手以查出是否有正常使用或不當使用所造成之損壞。

座桿: 碳纖維座管若因座管夾鎖緊座管處過度扭緊造成裂痕或損壞則不在本保固範圍。

曲柄組: 腳踏螺紋之磨損不在本保固內

保固服務之取得:

保固服務由 FSA 維修員或技術員判定。須有購買憑證證明保固有效期限。請保存你的購買證明與出貨日。產品退回做保固判定, 未附證明購買, 將退回客戶由客戶付費。

產品必須退回 FSA 檢查是否接受更換。只有 FSA 或 FSA 授權之售服中心可決定產品是否可保固。如果產品不在保固內, 所有更換, 修理費, 運費, 需由產品所有人負擔。若產品不可求償, 任何時候零售商或經銷商未經 FSA 書面許可都不可提出 FSA 產品求償。若零售商或經銷商未事先諮詢 FSA, FSA 不考慮求償。

產品退回 FSA 前, 請依以下指示取得產品退回授權碼(RA)。

消費者: 保固服務需由產品零售處或 FSA 原組車廠提出。零售商必需聯絡 FSA 或 FSA 授權之售服中心取得產品退回授權碼。必須有購買憑證證明有效保固期限。請保存你的購買證明。產品退回授權碼(RA)發出日起 60 天內 FSA 或 FSA 授權之售服中心必須收到需保固服務之產品。

零售商: 聯絡 FSA 或 FSA 授權之售服中心取得產品退回授權碼(RA)。將 FSA 產品, 退回授權碼(RA)清楚標示於外箱與購買收據副本或任何可證明購買 FSA 產品日期之證明一起寄至 FSA US。如果你不在 US, 聯絡 FSA 或接近你所居住國之 FSA 授權之售服中心。FSA 授權之售服中心可上 www.fullspeedahead.com 查詢。

貨物運送過程中造成之損壞不在保固內, FSA 或 FSA 授權之售服中心一收到產品即檢查判定是否符合保固政策。一收到 FSA 維修員或技術員判定保固, FSA 即進行必需之維修與更換。

如果產品不符保固條件, FSA 將進行維修但由客戶付費或依“毀損更換辦法”提供更換。此辦法從購買日起有 2 年期限。“毀損更換辦法”提供損壞品之更換, 不符保固條件, 不可修復的產品可以較優惠價格更換。若客戶謝絕此辦法之服務或修復, 客戶需付費以退回產品。若客戶謝絕此服務或修復且產品經判定不安全, 產品將以不可使用之狀態退回以保障使用者安全。

保固限制

FSA 同意修復或更換由 FSA 判定是 FSA 之瑕疵產品, 如下所列情況。FSA 有權以與原產品外觀圖案或不同表面處理之產品更換, 若在保固期限內發生零件瑕疵, 可選擇, (1) FSA 可免費修理產品, 或 (2) 更換新產品或同等級功能新產品。FSA 可請求你以新產品或重修之產品更換瑕疵零件以符合 FSA 保固之義務。更換之產品或零件含使用者可安裝之零件依 FSA 提供之指示安裝。若原產品尚有保固期或由更換日起 90 天, 以較長期限提供為你的保固期。當一件產品或零件更換後, 即成為使用者之財產, 被更換之產品即成為 FSA 之財產。

如果產品不可能修復或更換或修復費用超出產品價值, 消費者可要求減價更換或取消購買契約。

如果產品是銷售給營利單位 (自行車或自行車零件之零售商,經銷商,及其員工) 保固期限只有一年. 零件在新狀況以正常過程轉售給消費者,接受正常保固期間.

法律允許範圍內,本保固與上述補救措施,是唯一且可替代所有其它保固,補償與規定無論是口述或文字,法令,明確陳述或暗示辦法,按照適用法律下,FSA 明確拒絕任何所有法令或暗示的求償,包括無限制的求償銷售,特殊目的,隱藏或潛在瑕疵之求償. 若 FSA 不能依法拒絕-法令或暗示的求償,則在法律許可期限,此求償將限制於一定期間至明確期限之求償且修理或更換之服務由 FSA 全權決定. 禁止未授權轉售,代理或從業員工不可做任何修改, 延展或附加至本保證書

除按本品質保證規定外及法律允許範圍內,FSA 不負責直接,特殊,意外或隨之發生的損壞,因違反本保證書或條款或任何其他有關法律之理論的損壞,包含: 不限制使用之損失, 稅收之損失, 實際或預期獲利(含合約獲利)之損失, 金錢運用之損失,預期節省之損失, 業務之損失, 機會之損失,名譽之損失或任何間接隨之發生的損失

聯絡方式:

Full Speed Ahead – USA, 12810 NE 178th St. #102,Woodinville,WA 98072,U.S.A.
www.fullspeedahead.com 1-425-488-8653

Full Speed Ahead – Europe, Via Del Lavoro 56,20040 Busnago,Milano Italy
www.fullspeedahead.com 39 039 688 5625

Warranty

Full Speed Ahead Worldwide Warranty 2008

As stated in the Directive 1999/44/EC of the European Parliament and of the Council of 25 May 1999 on certain aspects of the sale of consumer goods and associated guarantees, Full Speed Ahead (FSA) warrants all FSA, Gravity, VisionTech, and RPM products to be free from defects in materials or workmanship for a period of two years after original purchase unless otherwise stated below. This warranty is non-transferable and valid to the original purchaser of the product only. If your product included a written policy in the packaging that differs from the warranty policy posted at www.fullspeedahead.com, the policy at www.fullspeedahead.com is to be considered most current and in effect.

FSA will apply the consumer more favourable obligatory warranty provided by the national laws of the Member State of the European Union, United States of America, or consumer's home country.

Exceptions to the 2 year Warranty:

Headsets: Orbit Xtreme and Orbit Xtreme Pro headset models are guaranteed against defects in materials and workmanship for ten years from date of purchase.

- I FSA, Gravity, VisionTech, and RPM products purchased used, or through unauthorized dealers (Online auction or otherwise), or distributor carry NO WARRANTY and are sold as-is.
- I FSA, Gravity, VisionTech, and RPM products that have been modified, neglected or poorly maintained.
- I FSA, Gravity, VisionTech, and RPM products that are purchased used and or not in original packaging.
- I FSA, Gravity, VisionTech, and RPM products that have been damaged in shipping.
- I FSA, Gravity, VisionTech, and RPM products that have been used in competition, stunt riding, or for commercial use. This includes bending or breaking components due to the use and abuse of components used for dirt jumping, trials, street or park, downhill and free-riding.
- I FSA, Gravity, VisionTech, and RPM products damaged due to not being properly installed or repaired as recommended by FSA.
- I FSA, Gravity, VisionTech, and RPM damaged from causes other than defects in materials and workmanship such as a user's lack of skill, competence or experience.
- I The finish or aesthetics of FSA, Gravity, VisionTech, and RPM products are not covered under this warranty.
- I Normal wear to the product. Components may have symptoms of wear in less than two years depending on amount of use, type of use and other conditions. This includes products that have reached the end of their normal life expectancy.

Bearings: Bearings that fail due to contamination, misuse, improper, or lack of maintenance are not covered under warranty even if failure occurs within two years from date of purchase.

Handlebars: This warranty does not cover bent handlebars or damage due to use of bar ends or clip-on bars. Handlebars may have an effective usable life less than two years depending on amount of use, type of use and other conditions. Cyclists should inspect their handlebars on a regular basis in order to detect damage that may have occurred from normal use or abuse.

Seatposts: Carbon fiber seatposts that have been, cracked, damaged or broken in the area where the seatpost clamp tightens the seatpost are not covered under this warranty.

Cranks: Stripped pedal threads on cranks are not covered under warranty

To Obtain Warranty Service: Eligibility for warranty is determined by FSA warranty/tech personnel. Proof of purchase and delivery date is **required** to validate warranty period. Please keep your proof of purchase and delivery date. Items returned for warranty determination without proof of purchase will be returned at customer's expense.

It is necessary to return the product to FSA for inspection before any replacement under warranty can be deemed. Only FSA or an Authorized FSA Warranty Service Center may determine if a product is warrantable. If the product is not covered under warranty, all replacement, repair, and shipping costs are responsibility of the customer. At no time may any retailer or distributor make representations of warranty for FSA products without express written permission from FSA. Should a retailer or distributor replace product before consulting FSA, it is at the sole discretion of the retailer or distributor and may not be reimbursed by FSA.

Full Speed Ahead, USA

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Before returning product to FSA or FSA Warranty Center, follow the instructions below to receive a return authorization (RA) number

Consumers: Claims for warranty must be made through the retail location where the product, or bicycle with FSA original equipment (OEM), was purchased. The retail location should contact FSA or the closest Authorized FSA Warranty Center to obtain a RA number. Proof of purchase and delivery date is **required** to validate warranty period. Please keep your proof of purchase. The item claimed for warranty must be received by FSA or Authorized FSA Warranty Service Center within 60 days from the issuance of RA number. **Retailers:** Contact FSA or an Authorized FSA Warranty Center to obtain an RA (return authorization) number. Send the FSA product with RA number clearly printed on the box, along with a copy of the purchase receipt, or other satisfactory proof of purchase along with delivery date to Full Speed Ahead. Contact the Authorized FSA Warranty Service Center closest to your country of residence for warranty determination. A list of Authorized FSA Distributors/Authorized FSA Warranty Service Centers is posted at www.fullspeedahead.com.

Damage to product during shipping is not covered under warranty. Once received by FSA or Authorized FSA Warranty Service Center, the product will be inspected to determine if it is covered by the FSA warranty policy. After receipt and inspection by FSA warranty personnel and deemed warrantable, FSA will perform the necessary repair or replacement.

In the case where the product is not covered under warranty, FSA will repair the product at customer's expense or offer replacement under the "Crash Replacement Policy". This policy covers a 2 year period following the original purchase date of the product. The crash replacement policy offers replacement of damaged, non-warrantable, non-repairable product at a reduced price. If the customer declines the crash replacement offer or repair service, the customer will need to cover the cost of returning the product. If the customer declines service or replacement offer and the product is deemed unsafe for use, the product will be returned in an unusable condition to guarantee rider safety.

Limits of Warranty

FSA agrees to repair or replace products deemed by FSA to be defective as indicated below. FSA reserves the right to replace product with like replacements that may have graphics or finishing different from the original part. If a part defect arises and a valid claim is received within the Warranty Period, at its option, FSA will either (1) repair the defect at no charge, or (2) exchange the product with a product that is new or which is at least functionally equivalent to the original product. FSA may request that you replace defective parts with new or refurbished user-installable parts that FSA provides in fulfillment of its warranty obligation. Replacement parts assume the remaining duration of the original warranty period, or ninety (90) days from the date of replacement or repair, whichever is longer. When a product or part is exchanged, any replacement item becomes property of the customer and the item replaced becomes property of FSA.

If the repair or the replacement of the warranted product is not possible, or will cost more than the value of the product being repaired, the consumer may ask to receive either a reduction in the price of a replacement product, or the cancellation of the purchase agreement.

In the case of goods sold to commercial entities (Bicycle or bicycle parts retailers, distributors, and their employees) warranty term is limited to one year. Parts re-sold in new condition, to consumers, in the normal process of business, assume the normal warranty terms.

To the extent permitted by law, this warranty and remedies set forth above are exclusive and in lieu of all other warranties, remedies and conditions, whether oral or written, statutory, express or implied. As permitted by applicable law, FSA specifically disclaims any and all statutory or implied warranties, including, without limitation, warranties of merchantability, fitness for a particular purpose and warranties against hidden or latent defects. If FSA cannot lawfully disclaim statutory or implied warranties then to the extent permitted by law, all such warranties shall be limited in duration to the duration of this express warranty and to repair or replacement service as determined by FSA in its sole discretion. No FSA reseller, agent, or employee is authorized to make any modification, extension, or addition to this warranty.

Except as provided in this warranty and to the extent permitted by law, FSA is not responsible for direct, special, incidental or consequential damages resulting from any breach of warranty or condition, or under any other legal theory, including but not limited to loss of use; loss of revenue; loss of actual or anticipated profits (including loss of profits on contracts); loss of the use of money; loss of anticipated savings; loss of business; loss of opportunity; loss of goodwill; loss of reputation; loss of, or any indirect or consequential loss.

Contact

If you have questions, please visit our web site contact page at :<http://www.fullspeedahead.com/contact>
These instructions and instructions for other FSA products are available for download at <http://www.fullspeedahead.com/techdoc>